



PROD-GATE

Published price list

23 October 2026, 14:01 UTC

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Please do not reproduce, alter or fabricate this document, or the prices in it.
The figures shown are starting prices for the work described. They are not a quotation, and the price for any particular piece of work is confirmed in writing, after the scope is agreed.

CONSULTATION

Inquire and get a clear direction on solutions

Five minutes with an engineer, and an honest view on whether we are a fit for the work. **Free for the first 5 minutes, then \$5 per 30 minutes**
(\$10 for a prepaid hour, paid before the call, so nobody is interrupted mid-conversation.)

DATABASES & DATA PIPELINES

Database Health Audit (per instance)	A review of query performance, index coverage, storage growth and configuration, with the findings ranked by impact.	From \$50
Database Migration Audit	A cutover plan with compatibility checked in advance, a rollback, and nothing left to find on migration day.	From \$50
Restore / Recovery Readiness Evaluation	Prove the backups restore, and write down the runbook for the day they are needed.	From \$50
ETL Pipeline Reliability Review	Find the jobs that fail quietly, and the ones quietly costing you.	From \$100
Data Lake Setup	A landing place for raw data, laid out so it can be queried rather than only stored.	From \$150
Data Quality & Reconciliation Automation	Counts that match, checks that run themselves, and a record of where the numbers differ.	From \$150
Database Backup Automation	Scheduled, tested and monitored backups that restore without anyone having to remember to run them.	From \$150
Database Performance Tuning	The slow query taken apart and fixed at the cause, with before-and-after timings to show it worked.	From \$150
Data Pipeline Monitoring & Alerting	Know a pipeline broke before your stakeholders do.	From \$200
Database Security & Access Audit	Who can reach what, with which privileges, and where the exposure actually is.	From \$200
Incremental Loads & CDC Implementation	Only the changed rows move, so large syncs stop eating the maintenance window.	From \$200
Database-to-Database Integration	One system feeding another reliably, with the mapping, the failure handling and the documentation to keep it working.	From \$350
High Availability & Disaster Recovery Setup	Failover and replication built and tested, so an outage is an inconvenience rather than an incident.	From \$350
Data Warehouse Development	A warehouse modelled for the questions you actually ask, not for the data you happen to have.	From \$550

ETL/ELT Pipeline Development	A pipeline that runs on schedule, recovers from failure, and is documented well enough for someone else to run it.	From \$750
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PACKAGES

Database Checkup (per instance)		From \$199
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Businesses experiencing slow queries, unexplained errors, or database growth.

Everything quoted, nothing extra.

- A focused audit of the instance
- A findings report in plain language
- Prioritised recommendations

Pipeline Starter		From \$399
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Teams moving data by hand, or struggling with ETL jobs that do not always run.

Less uncertainty, priced in.

- One straightforward source-to-target pipeline
- Basic validation
- Scheduling

Database Resilience Package (per instance)		From \$549
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Organisations that need dependable backups and a recovery plan that has been tested.

Know the cost before you commit.

- A backup review
- A recovery runbook
- A restore test
- Remediation recommendations

ONGOING AND CONTINUOUS

Hardware procurement	Sourced at the best price we can get, and quoted before anything is ordered.	Sourced at the best price we can get
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DBA / ETL training (per seat, live)	Live, hands-on training for your own team, so they can keep it running.	From \$50
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Database Maintenance & Optimization	Scheduled upkeep that keeps performance where it should be.	From \$100 / month
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On-call retainer	Somebody to call when a job fails at three in the morning.	From \$100 / month
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Backup Monitoring & Recovery Assurance	Your backups watched, and the restore path kept true.	From \$150 / month
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Monthly Remote DBA Support	A database administrator on retainer, bundled into the monthly figure.	From \$150 / month
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TELECOM & FIBRE OPTICS

Network Resilience Assessment	Review of network redundancy, fibre path diversity, equipment failover, capacity risks, and recommendations.	From \$50 / assessment
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Fibre Link Installation	Fibre route assessment, termination, fusion splicing, optical power testing, and link commissioning.	From \$100 / link
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Fibre Testing & Certification	OTDR traces, optical loss measurements, fault identification, and test reports for an agreed number of fibre links.	From \$250 / site
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Telecom Site Commissioning	Equipment checks, fibre testing, configuration verification, service validation, and handover documentation.	From \$250 / site
FTTH / FTTB Building Initial	Building survey, distribution planning, fibre termination, and initial subscriber connectivity setup.	From \$300 / building
Secure Site Connectivity	Site-to-site IPsec VPN, routing configuration, connectivity validation, and technical documentation.	From \$300 / deployment
Office Network Setup	Structured cabling for a small office, basic switching configuration, network testing, and handover documentation.	From \$350 / site
Carrier Transmission Deployment	Project-specific installation and commissioning support for DWDM or SDH/STM transmission equipment.	From \$500 / project
ISP Access Network Setup	OLT configuration assistance, subscriber provisioning, VLAN planning, service testing, and documentation for a defined scope.	From \$500 / project

PACKAGES

Home / Studio Connectivity Starter **From \$74**

A home or a studio that needs to work properly, without the fuss of doing it yourself.

A budget you can build on.

- Network survey and plan
- Router and access point configuration
- Testing and a written summary of what was done

Office / School Lab Connectivity Starter **From \$199**

A small office, classroom or lab where the network has to be relied on.

Start here, not with a guess.

- Structured cabling to the agreed points
- Switching and wireless configuration
- Testing and handover documentation

Fibre Link Deployment & Testing **From \$199**

A single fibre link that has to be built and proved.

The shortest route to a number.

- Route assessment and termination
- Fusion splicing
- Optical power testing and certification

Enterprise Network & Fibre Infrastructure **From \$749**

A building or campus that needs a network designed, built and documented as a whole.

Priced to the work.

- Survey, design and documentation
- Cabling, switching and fibre installation
- Commissioning, testing and handover

ONGOING AND CONTINUOUS

Network Maintenance	Scheduled health checks, configuration backups, troubleshooting, and maintenance reports.	From \$50 / month
Basic Network Monitoring	Availability monitoring, basic alerts, and monthly status reporting.	From \$100 / month

Managed Network Support	Ongoing network administration, monitoring, incident support, and agreed maintenance windows.	From \$120 / month
ISP Infrastructure Support	Agreed support for access equipment, network monitoring, configuration management, and fault analysis.	From \$750 / month
Enterprise Network Support	Priority support, infrastructure reviews, monitoring, and scheduled preventive maintenance.	From \$1,000 / month

NOTES

- Equipment, materials, licensing, civil works, and third-party services are quoted separately unless explicitly included.
- Fibre installation prices depend on route length, fibre count, access conditions, and required testing.
- FTTH/FTTB and ISP packages depend on building size, subscriber count, and network architecture.
- Carrier transmission projects require a technical assessment and a detailed quotation.
- Final pricing is confirmed after scope definition and site assessment.

COMPLIANCE & ARCHITECTURE

DATA PROTECTION & COMPLIANCE

Access Control & Privilege Review	Review user permissions, privileged accounts, segregation of duties, and access-review procedures.	From \$100
Audit Evidence Collection & Preparation	Organize technical configurations, logs, policies, control records, and supporting evidence for an audit.	From \$150
Data Retention & Disposal Review	Review retention schedules, archival practices, deletion procedures, and disposal controls.	From \$150
Compliance Remediation Roadmap	Produce a prioritized action plan for identified compliance gaps, risks, and control weaknesses.	From \$200
Data Inventory & Data Flow Mapping	Document personal and business data, sources, destinations, processing activities, and third-party integrations.	From \$200
Data Protection Evidence Pack (SME)	Compile data inventories, processing records, access-control evidence, retention practices, and basic compliance documentation.	From \$200
Data Protection Gap Assessment	Assess existing policies, data handling, access controls, retention, and security practices against applicable requirements.	From \$250
Data Protection Evidence Pack (Regulated / Multi-Site)	Consolidate evidence across multiple systems, locations, teams, and processing activities.	From \$300

ARCHITECTURE REVIEW & TECHNICAL GOVERNANCE

Architecture Review	Evaluate application, database, infrastructure, integration, and deployment architecture.	From \$50
Infrastructure Architecture Review	Assess servers, networks, storage, virtualization, dependencies, and infrastructure resilience.	From \$50
Integration & API Architecture Review	Assess system integrations, API boundaries, authentication, data exchange, and failure handling.	From \$100
Database Architecture Assessment	Review database topology, schema design, workload patterns, availability, scalability, and recovery requirements.	From \$150
High Availability & Disaster Recovery Architecture Review	Evaluate replication, failover, backup architecture, recovery objectives, and single points of failure.	From \$150

Technical Documentation & Architecture Diagrams	Produce system context diagrams, deployment diagrams, data flow diagrams, and technical documentation.	From \$150
Architecture Decision Records & Standards	Establish architecture decisions, technical standards, design principles, and governance templates.	From \$200
Data Platform Architecture Design	Design data ingestion, storage, transformation, warehouse, and analytics architectures.	From \$200

SECURITY ARCHITECTURE & OPERATIONAL CONTROLS

Backup Security & Ransomware Resilience Review	Assess backup isolation, immutability options, access restrictions, restore validation, and recovery procedures.	From \$100
Database Security Architecture Review	Assess database exposure, privileges, authentication, encryption configuration, auditing, and administrative access.	From \$100
Logging & Audit Trail Assessment	Review log coverage, retention, integrity protections, monitoring, and investigation readiness.	From \$100
Secrets & Credential Management Review	Assess storage and handling of passwords, API keys, certificates, and service credentials.	From \$100
Technical Security Controls Assessment	Review authentication, authorization, logging, configuration, and operational security controls.	From \$100
Monitoring & Incident Escalation Architecture	Design monitoring coverage, alert routing, escalation paths, and operational response procedures.	From \$150

PACKAGES

Architecture & Resilience Pack	From \$199
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Organisations that need to understand weaknesses in their IT systems before expanding or modernising.

The number, not the sales pitch.

- Infrastructure and database architecture review
- Availability, backup, and recovery assessment
- Dependency and single-point-of-failure analysis
- Architecture diagrams and findings report
- Recommended remediation roadmap

Compliance Readiness Starter	From \$299
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Small businesses preparing for a customer review, internal audit, or data protection assessment.

Fixed scope, fixed price.

- Basic data inventory and processing overview
- Review of existing policies and access controls
- Evidence collection checklist
- Initial compliance gap assessment
- Prioritised remediation recommendations

Compliance & Architecture Assurance	From \$999
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Regulated, multi-site, or technically complex organisations requiring consolidated documentation and technical control evidence.

Priced to the work.

- Multi-system architecture review
- Data flow and processing documentation
- Technical security control assessment
- Backup and disaster recovery review
- Consolidated evidence register
- Risk register and remediation roadmap

NOTES

- All prices are starting rates in USD. Final quotations depend on the number of systems, sites, data flows, and applicable requirements.
- Evidence preparation does not constitute certification or guarantee legal compliance. Formal legal advice, independent audits, and certification services should be scoped separately.
- Engagements may reference Uganda's Data Protection and Privacy Act, relevant regulations, ISO/IEC 27001, or contractual security requirements.
- Use authorized, read-only access where possible. Agree on confidentiality, evidence handling, and retention requirements before beginning an engagement.
- Implementation, remediation, travel, third-party tools, and extensive documentation may be quoted separately.

IT SUPPORT & MAINTENANCE

IT SUPPORT & TROUBLESHOOTING

Email & Productivity Support	Troubleshoot business email clients, calendars, office applications, and user configuration.	From \$15 / user
Desktop & Laptop Troubleshooting	Diagnose operating system errors, application problems, performance issues, and hardware faults.	From \$20 / device
Printer & Peripheral Support	Configure printers, scanners, shared devices, and peripheral connectivity.	From \$25 / device
Remote IT Support	Remote diagnosis and resolution of software, operating system, and connectivity issues.	From \$25 / hour
Software Installation & Configuration	Install, configure, and troubleshoot business applications and approved software.	From \$25 / device
Operating System Installation & Configuration	Install and configure supported Windows and Linux operating systems, drivers, and essential utilities.	From \$40 / device
On-Site IT Support	On-site troubleshooting, workstation setup, peripherals, and general IT assistance.	From \$50 / visit
IT Incident Diagnosis	Investigate recurring technical incidents and provide root-cause findings and remediation recommendations.	From \$100 / incident

SERVER & SYSTEMS ADMINISTRATION

Server Patching & Updates	Plan and apply operating system updates, verify services, and document patch outcomes.	From \$75 / server
Active Directory & Group Policy Support	User and group management, Group Policy configuration, authentication troubleshooting, and access administration.	From \$100 / engagement
Linux Server Administration	Administration of supported Linux distributions, services, users, storage, and system configuration.	From \$100 / server
Server Health Assessment	Review CPU, memory, storage, event logs, services, resource utilization, and system risks.	From \$100 / server
Windows Administration	Desktop and server configuration, roles, services, troubleshooting, and routine administration.	From \$100 / device
Server Hardening & Security Baseline	Apply agreed security settings, restrict unnecessary services, and improve administrative access controls.	From \$150 / server
Virtualization Support	Support VMware, Hyper-V, and Proxmox environments, including VM configuration and troubleshooting.	From \$150 / engagement
Server Migration & Consolidation	Plan and execute server migrations, workload consolidation, and service validation.	From \$250 / project

PREVENTIVE MAINTENANCE & IT RELIABILITY

Workstation Preventive Maintenance	Perform system health checks, cleanup, updates, and basic performance optimization.	From \$25 / device
Backup Monitoring & Verification	Review backup jobs, investigate failures, verify backup status, and document recovery readiness.	From \$100 / system
IT Documentation & SOP Development	Prepare operational runbooks, troubleshooting guides, configuration records, and standard procedures.	From \$100 / document set
Server Preventive Maintenance	Review server health, storage, logs, updates, services, and operational risks.	From \$100 / server
IT Asset Inventory & Documentation	Record devices, specifications, software, ownership, warranties, and infrastructure dependencies.	From \$150 / site
IT Support Process Setup	Establish incident tracking, escalation workflows, ticket categories, and service reporting.	From \$150 / deployment
Patch Management Setup	Establish update policies, maintenance windows, deployment procedures, and reporting.	From \$150 / deployment
IT Business Continuity Review	Assess technology dependencies, outage risks, recovery priorities, and continuity procedures.	From \$250 / assessment

ADDITIONAL IT SUPPORT SERVICES

Employee Onboarding & Offboarding	Set up or revoke approved accounts, configure devices, and maintain access records.	From \$20 / user
IT Equipment Procurement Assistance	Help specify, compare, and source suitable IT hardware and software.	From \$50 / engagement
Emergency IT Support	Prioritized troubleshooting for urgent system outages and business-critical incidents.	From \$100 / incident
IT Security Awareness Session	Deliver practical user guidance on phishing, passwords, data handling, and secure working practices.	From \$100 / session
IT Relocation & Equipment Reinstallation	Coordinate device relocation, equipment reinstallation, and operational verification.	From \$150 / site
New Office IT Setup	Prepare workstations, printers, user accounts, and business software for a new office.	From \$150 / site

PACKAGES

Essential IT Support	From \$149–\$249 / month
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Small businesses with straightforward IT support requirements.

Fixed scope, fixed price.

- Remote support during agreed business hours
- Basic workstation and software troubleshooting
- Monthly IT health review
- Basic update and patching guidance
- IT asset and issue register
- Monthly support summary

Business IT Care	From \$349–\$599 / month
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Growing businesses that depend on shared systems and business-critical servers.

Straight answers, straight figures.

- Everything in Essential IT Support
- Support for an agreed number of servers
- Scheduled preventive maintenance
- Patch and update coordination
- Backup-job monitoring and failure notifications
- Server health checks

- Configuration documentation and monthly reporting

Managed IT Operations

From \$749 / month

Organisations requiring structured support and proactive IT operations.

Start here, not with a guess.

- Everything in Business IT Care
- Server administration and infrastructure monitoring
- Backup verification and recovery-readiness reviews
- Security patch coordination
- Incident escalation and root-cause reporting
- IT asset and capacity reporting
- Monthly infrastructure risk report
- Scheduled technical review meetings

NOTES

- All prices are indicative starting rates in USD.
- Hardware, replacement parts, software licences, subscriptions, and third-party charges are quoted separately unless expressly included.
- Remote support is generally charged hourly or per incident. On-site work may incur transport and accommodation charges.
- Define supported users, devices, servers, support hours, maintenance windows, and included service hours in the contract.
- Response targets are agreed in a service-level agreement. A response target does not guarantee resolution within that period.
- Support is performed with client authorization, approved access methods, and documented changes.
- Major migrations, extensive remediation, disaster recovery execution, hardware replacement, and work outside the agreed scope require separate quotations.

WEB, EMBEDDED SYSTEMS & IOT DEVELOPMENT

WEB DEVELOPMENT

Domain Availability Scoping	A check across the registries for the name you want, and SSL configured.	From \$10
Website Security Hardening	Basic security configuration and protection, so the site is not an easy target.	From \$55
Website Performance Optimization	Improve loading speed and performance, measured rather than guessed.	From \$65
API Integration	Connect third-party APIs and services, so the tools already paid for start talking to each other.	From \$100
Website Design	Frontend and backend, built to be handed over and kept.	From \$100
Database Integration	Connect websites to SQL or NoSQL databases, with the queries written properly.	From \$150

MICROCONTROLLER PROGRAMMING

Arduino Programming	Custom Arduino sketches and logic, written for the job rather than a tutorial.	From \$20
ESP32/ESP8266 Programming	Firmware for Wi-Fi and Bluetooth microcontrollers.	From \$20
Firmware Debugging	Troubleshooting code and device behaviour, when the sketch is not doing what it should.	From \$20
Microcontroller Setup	Board configuration, libraries, and toolchains, so the first build works.	From \$25
Firmware Development	Custom firmware for embedded devices, written to be maintained.	From \$100

SENSORS & ELECTRONICS

Sensor Integration	Temperature, motion, distance, humidity, and other sensors, wired and reading correctly.	From \$15
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Module Integration	Displays, relays, GPS, RFID, and communication modules, brought into the build.	From \$30
Circuit Testing & Debugging	Diagnose wiring, signal, and hardware issues, with the cause found rather than guessed.	From \$40
Electronic Prototyping	Proof-of-concept circuits and breadboard builds, to prove it before it is built properly.	From \$50

IOT & AUTOMATION

MQTT & API Integration	Connect devices to brokers, APIs, or dashboards.	From \$100
IoT Dashboard Development	Web dashboards for device data and controls.	From \$150
IoT Device Development	Connected devices for monitoring and control.	From \$150
Remote Monitoring Systems	Collect and view sensor data remotely, so the site does not have to be visited to be checked.	From \$150
Home Automation Prototypes	Lighting, sensors, and device control.	From \$350

UI/UX & DIGITAL DESIGN

Website Graphics & Assets	Custom curated icons, banners, and visual elements.	From \$5 / asset
Website Prototyping	Interactive website or app prototypes, to agree the design before it is built.	From \$50
UI/UX Design	Web application interface and user flows.	From \$75
Design-to-Website Implementation	Convert approved designs into working websites.	From \$80

ADVANCED 3D & INTERACTIVE EXPERIENCES

3D Scene Optimization	Optimize 3D assets for web or real-time use.	From \$55
3D Environment Design	Custom digital environments and scenes.	From \$100
3D Product Configurator	Interactive product customization.	From \$150
Virtual Property Tours	Interactive tours of buildings and interiors.	From \$200
Web-Based 3D Showcase	Interactive 3D product or project presentation.	From \$200

NOTES

- All prices are indicative starting rates in USD.
- Final quotes depend on scope, complexity, revisions, and delivery requirements.
- Domains, hosting, software licenses, and third-party services are billed separately unless agreed otherwise.
- Hardware, components, cloud hosting, connectivity, and third-party services are billed separately.
- Monthly plans define included support hours, response targets, and device limits.
- New features, major redesigns, and additional hardware are quoted separately.
- Support covers only agreed devices, codebases, and systems.
- Response targets are not guaranteed resolution times.

TERMS FOR EVERY SOLUTION

- Every figure is a starting price. The final quotation depends on the scope, and it is agreed in writing before any work is charged.
- Monthly fees cover only the agreed devices, sites, support hours, and responsibilities.
- On-site visits, emergency callouts, hardware replacement, and major project work may be billed separately.

- Response times are agreed in the service-level agreement (SLA).
- Monitoring requires appropriate network access, compatible equipment, and customer authorization.